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3 UNITED STATES DISTRICT COURT
4 WESTERN DISTRICT OF WASHINGTON
5 AT TACOMA

6 ALEXIS SANTOS,

7 Plaintiff,

8 v.

9 CAROLYN W. COLVIN, Acting
10 Commissioner of Social Security,¹

11 Defendant.

Case No. 3:12-cv-05827-KLS

ORDER REVERSING AND
REMANDING DEFENDANT'S
DECISION TO DENY BENEFITS

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14 Plaintiff has brought this matter for judicial review of defendant's denial of his
15 application for disability insurance benefits. Pursuant to 28 U.S.C. § 636(c), Federal Rule of
16 Civil Procedure 73 and Local Rule MJR 13, the parties have consented to have this matter heard
17 by the undersigned Magistrate Judge. After reviewing the parties' briefs and the remaining
18 record, the Court hereby finds that for the reasons set forth below defendant's decision to deny
19 benefits should be reversed, and that this matter should be remanded for further administrative
20 proceedings.
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FACTUAL AND PROCEDURAL HISTORY

23 On May 12, 2010, plaintiff filed an application for disability insurance benefits, alleging
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¹ On February 14, 2013, Carolyn W. Colvin became the Acting Commissioner of the Social Security
Administration. Therefore, under Federal Rule of Civil Procedure 25(d)(1), Carolyn W. Colvin is substituted for
Commissioner Michael J. Astrue as the Defendant in this suit. **The Clerk of Court is directed to update the
docket accordingly.**

1 disability as of June 1, 2006, due to major depression, hypertension, anxiety, panic attacks, and
2 carpal tunnel syndrome in both hands. See ECF #11, Administrative Record (“AR”) 22, 177.
3 That application was denied upon initial administrative review on August 30, 2010 and on
4 reconsideration on January 24, 2011. See AR 22. A hearing was held before an administrative
5 law judge (“ALJ”) on October 24, 2011, at which plaintiff, represented by counsel, appeared and
6 testified, as did a vocational expert. See AR 39-71.

7 In a decision dated January 17, 2012, the ALJ determined plaintiff to be not disabled. See
8 AR 22-33. Plaintiff’s request for review of the ALJ’s decision was denied by the Appeals
9 Council on July 19, 2012, making the ALJ’s decision the final decision of the Commissioner of
10 Social Security (the “Commissioner”). See AR 1; see also 20 C.F.R. § 404.981. On September
11 13, 2012, plaintiff filed a complaint in this Court seeking judicial review of the Commissioner’s
12 final decision. See ECF #1. The administrative record was filed with the Court on December 4,
13 2012. See ECF #11. The parties have completed their briefing, and thus this matter is now ripe
14 for the Court’s review.

15 Plaintiff argues the Commissioner’s final decision should be reversed and remanded for
16 an award of benefits, or in the alternative for further administrative proceedings, because the ALJ
17 erred:

- 20 (1) in finding plaintiff’s hypertension and sleep apnea were not severe
21 impairments;
- 22 (2) in evaluating the opinions of Gary Gaffield, D.O., James Parker, M.D.,
23 and Kristine S. Harrison, Psy.D.;
- 24 (3) in discounting plaintiff’s credibility;
- 25 (4) in failing to adopt all of the mental limitations found by Michael L.
26 Brown, Ph.D., Patricia Kraft, Ph.D., and Leslie Postovoit, Ph.D., in
assessing plaintiff’s residual functional capacity (“RFC”);

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- 1 (5) in failing to resolve the inconsistency between the vocational expert's
2 testimony identifying the jobs of laundry worker, warehouse laborer,
3 mailroom clerk, and office helper that could be performed and the
4 descriptions of those jobs contained in the Dictionary of Occupational
5 Titles ("DOT") with respect to the limitation to simple, repetitive work
6 assessed by the ALJ; and
7
8 (6) in failing to consider the vocational impact of the need to accommodate
9 plaintiff's use of a service dog.

10 For the reasons set forth below, the Court agrees the ALJ erred by failing to properly take into
11 consideration all of the mental limitations found by Drs. Brown, Kraft and Postovoit in assessing
12 plaintiff's RFC, by failing to properly consider the vocational impact of plaintiff's use of a
13 service dog, and in finding plaintiff to be capable of performing the job of mailroom clerk. Also
14 for the reasons set forth below, however, while the ALJ's determination of non-disability thus
15 cannot be upheld as a result of these errors, remand for further administrative proceedings, rather
16 than an outright award of benefits, is warranted.

DISCUSSION

17 The determination of the Commissioner that a claimant is not disabled must be upheld by
18 the Court, if the "proper legal standards" have been applied by the Commissioner, and the
19 "substantial evidence in the record as a whole supports" that determination. Hoffman v. Heckler,
20 785 F.2d 1423, 1425 (9th Cir. 1986); see also Batson v. Commissioner of Social Security
21 Admin., 359 F.3d 1190, 1193 (9th Cir. 2004); Carr v. Sullivan, 772 F.Supp. 522, 525 (E.D.
22 Wash. 1991) ("A decision supported by substantial evidence will, nevertheless, be set aside if the
23 proper legal standards were not applied in weighing the evidence and making the decision.")
24 (citing Brawner v. Secretary of Health and Human Services, 839 F.2d 432, 433 (9th Cir. 1987)).

25 Substantial evidence is "such relevant evidence as a reasonable mind might accept as
26 adequate to support a conclusion." Richardson v. Perales, 402 U.S. 389, 401 (1971) (citation

1 omitted); see also Batson, 359 F.3d at 1193 (“[T]he Commissioner’s findings are upheld if
 2 supported by inferences reasonably drawn from the record.”). “The substantial evidence test
 3 requires that the reviewing court determine” whether the Commissioner’s decision is “supported
 4 by more than a scintilla of evidence, although less than a preponderance of the evidence is
 5 required.” Sorenson v. Weinberger, 514 F.2d 1112, 1119 n.10 (9th Cir. 1975). “If the evidence
 6 admits of more than one rational interpretation,” the Commissioner’s decision must be upheld.
 7 Allen v. Heckler, 749 F.2d 577, 579 (9th Cir. 1984) (“Where there is conflicting evidence
 8 sufficient to support either outcome, we must affirm the decision actually made.”) (quoting
 9 Rhinehart v. Finch, 438 F.2d 920, 921 (9th Cir. 1971)).²

11 I. The ALJ’s Evaluation of the Opinions of Drs. Brown, Kraft and Postovoit and Her
 12 Assessment of Plaintiff’s RFC

13 Defendant employs a five-step “sequential evaluation process” to determine whether a
 14 claimant is disabled. See 20 C.F.R. § 404.1520. If the claimant is found disabled or not disabled
 15 at any particular step thereof, the disability determination is made at that step, and the sequential
 16 evaluation process ends. See id. If a disability determination “cannot be made on the basis of
 17 medical factors alone at step three of that process,” the ALJ must identify the claimant’s
 18 “functional limitations and restrictions” and assess his or her “remaining capacities for work-
 19 related activities.” Social Security Ruling 96-8p, 1996 WL 374184 *2. A claimant’s RFC
 20 assessment is used at step four to determine whether he or she can do his or her past relevant
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22 ² As the Ninth Circuit has further explained:

23 . . . It is immaterial that the evidence in a case would permit a different conclusion than that
 24 which the [Commissioner] reached. If the [Commissioner]’s findings are supported by
 25 substantial evidence, the courts are required to accept them. It is the function of the
 26 [Commissioner], and not the court’s to resolve conflicts in the evidence. While the court may
 not try the case de novo, neither may it abdicate its traditional function of review. It must
 scrutinize the record as a whole to determine whether the [Commissioner]’s conclusions are
 rational. If they are . . . they must be upheld.

Sorenson, 514 F.2dat 1119 n.10.

1 work, and at step five to determine whether he or she can do other work. See id.

2 Residual functional capacity thus is what the claimant “can still do despite his or her
3 limitations.” Id. It is the maximum amount of work the claimant is able to perform based on all
4 of the relevant evidence in the record. See id. However, an inability to work must result from the
5 claimant’s “physical or mental impairment(s).” Id. Thus, the ALJ must consider only those
6 limitations and restrictions “attributable to medically determinable impairments.” Id. In
7 assessing a claimant’s RFC, the ALJ also is required to discuss why the claimant’s “symptom-
8 related functional limitations and restrictions can or cannot reasonably be accepted as consistent
9 with the medical or other evidence.” Id. at *7.

10 The ALJ in this case assessed plaintiff with the residual functional capacity:

11 **... to perform medium work . . . except he can occasionally climb
12 ladders, ropes, and scaffolds. He is also able to perform frequent
13 handling and fingering with both hands and should avoid concentrated
14 exposure to vibrations and hazards. He is also able to perform simple,
15 repetitive tasks with no public interaction and without a requirement to
16 perform teamwork with co-workers.**

17 AR 27 (emphasis in original). The ALJ based that RFC assessment in part on the opinions of Dr.
18 Brown, Dr. Kraft and Dr. Postovoit, with respect to which she found:

19 State agency psychologist, Michael Brown, Ph.D., opined that the claimant
20 had mild limitations in activities of daily living, moderate limitations in social
21 functioning and concentration, persistence, and pace (Exhibit 8F/11). In
22 interpreting those limitations to an assessment of the claimant’s mental
23 residual functional capacity, Dr. Brown found that the claimant was able to
24 remember and execute simple instructions as well as sustain concentration on
25 simple, repetitive tasks (Exhibit 9F/3). Another State agency reviewing
26 consultant, Patricia Kraft, Ph.D., concurred with Dr. Brown’s assessment but
added that the claimant “can adjust well to introduced changes” (Exhibits
14F/3 and 15F/1). Subsequently, another State agency reviewing consultant,
Leslie Postovoit, Ph.D., also concurred with the assessments by Drs. Brown
and Kraft (Exhibit 23F/1). After careful consideration, the undersigned
accords these opinions significant weight because they are consistent with the
overall record, particularly the findings from Dr. [Manfred K.] Joeres
demonstrating that the claimant had only moderate symptoms (Exhibit

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1 20F/19). The undersigned accords less weight to the portions of the State
2 agency consultants' indicating mild limitations in social functioning because
3 the record demonstrates that the claimant has more limitations as discussed
4 above in the section finding that the claimant has moderate limitations in
5 social functioning.

6 AR 30. Plaintiff argues the ALJ failed to include all of the mental functional limitations found
7 by Drs. Brown, Kraft and Postovoit in her RFC assessment despite according their opinions
8 "significant weight." The Court agrees.

9 As noted above, the ALJ found plaintiff could "**perform simple, repetitive tasks with**
10 **no public interaction and without a requirement to perform teamwork with co-workers.**"

11 AR 27 (emphasis in original). Those limitations cover most, but not all of the mental functional
12 limitations the above medical sources found. For example, Dr. Brown opined that plaintiff's
13 mood symptoms "would episodically slow work pace," though he would "still be productive."
14 AR 346. It is not at all clear that the ability to perform simple, repetitive tasks encompasses – or
15 encompasses adequately – an episodically slow work pace, even with being able to still remain
16 productive. In addition, Dr. Kraft and Dr. Postovoit opined that plaintiff would be able to "adjust
17 to *well introduced* changes." AR 404 (emphasis added). This is not addressed at all by the ALJ
18 in the above RFC assessment. Lastly, while the ALJ's above social functioning limitations are
19 not inconsistent with the restriction to "routine, simple, social interactions" found by all three
20 medical sources, such a restriction would also appear to impact plaintiff's ability to interact with
21 supervisors, which the ALJ's RFC assessment also does not address.

22 The Court rejects, however, plaintiff's assertion that the ALJ was required to include in
23 his RFC assessment – or explain why she did not do so – the specific moderate mental functional
24 limitations Drs. Brown, Kraft and Postovoit checked in Section I of the mental residual
25 functional capacity assessment ("MRFCA") forms they completed. See AR 344-45, 402-03.

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1 This is because pursuant to the Commissioner’s Program Operations Manual System (“POMS”),
 2 “[i]t is the narrative written by the psychiatrist or psychologist in [S]ection III . . . that
 3 adjudicators are to use as the assessment of [the claimant’s residual functional capacity
 4 (‘RFC’].” POMS DI 25020.010B.1, https://secure.ssa.gov/apps10/poms.nsf/lnx/0425_020010
 5 (emphasis in original). Although the POMS “does not have the force of law,” the Ninth Circuit
 6 has recognized it as being “persuasive authority.” Warre v. Commissioner of Social Sec. Admin.,
 7 439 F.3d 1001, 1005 (9th Cir. 2006).

8 Plaintiff opposes reliance on the POMS here based on the following argument:

9 The Defendant argued that the ALJ was not required to consider the
 10 specific limitations identified by the State Agency doctors in Section I of the
 11 report, which is for “recording summary conclusions derived from evidence in
 12 the file.” ([AR] 344) ([defendant’s brief, p.] 10). Keep in mind, these are
 13 **non-examining** medical consultants. Section I of the report records a
 14 summary of the medical evidence that was generated by treating and
 15 examining specialists. The RFC Section III is for the opinions of the non-
 16 examiners. To the extent that the opinions in Section III are inconsistent with
 17 the opinions of the examining psychiatrists, they lack foundation. The
 18 opinions of non-examining State Agency doctors are not “substantial
 19 evidence” that can be used to reject the opinions examining doctors. Pitzer v.
 20 Sullivan, 908 F.2d 505, 506 (9th Cir. 1990). Thus, the opinions expressed in
 21 Section III of the RFC form cannot be used to reject the opinions that they
 22 summarized in Section I. While the non-examining [State Agency] doctors
 23 did complete both sections of the RFC form, Section I is based directly on the
 24 medical evidence, while Section III is not. To adopt the limitations in Section
 25 III, to the exclusion of those in Section I, is inconsistent with 20 C.F.R.
 26 404.1527(c)(1) (“Generally, we give more weight to the opinion of a source
 who has examined you than to the opinion of a source who has not examined
 you.”).

27 ECF #14, p. 6 (emphasis in original). While it is true that in general more weight is given to the
 28 opinions of those medical sources who have actually examined and/or treated the claimant,³ the
 29 Section I boxes Drs. Brown, Kraft and Postovoit checked do not constitute such evidence, but
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³ See Tonapetyan v. Halter, 242 F.3d 1144, 1149 (9th Cir. 2001); Lester v. Chater, 81 F.3d 821, 830-31 (9th Cir. 1996).

merely represent how those three psychologists interpreted it. That is, those checked boxes merely represent the opinions of those three non-examining, consultative medical sources, rather than evidence from treating or examining medical sources warranting greater deference than the narrative statements contained Section III of the MRFCA forms.

II. The Vocational Impact of Plaintiff's Use of a Service Dog

If a claimant cannot perform his or her past relevant work, at step five of the disability evaluation process the ALJ must show there are a significant number of jobs in the national economy the claimant is able to do. See Tackett v. Apfel, 180 F.3d 1094, 1098-99 (9th Cir. 1999); 20 C.F.R. § 404.1520(d), (e). The ALJ can do this through the testimony of a vocational expert or by reference to defendant's Medical-Vocational Guidelines (the "Grids"). Tackett, 180 F.3d at 1100-1101; Osenbrock v. Apfel, 240 F.3d 1157, 1162 (9th Cir. 2000).

An ALJ's findings will be upheld if the weight of the medical evidence supports the hypothetical posed by the ALJ. See Martinez v. Heckler, 807 F.2d 771, 774 (9th Cir. 1987); Gallant v. Heckler, 753 F.2d 1450, 1456 (9th Cir. 1984). The vocational expert's testimony therefore must be reliable in light of the medical evidence to qualify as substantial evidence. See Embrey v. Bowen, 849 F.2d 418, 422 (9th Cir. 1988). Accordingly, the ALJ's description of the claimant's disability "must be accurate, detailed, and supported by the medical record." Id. (citations omitted). The ALJ, however, may omit from that description those limitations he or she finds do not exist. See Rollins v. Massanari, 261 F.3d 853, 857 (9th Cir. 2001).

At the hearing, the ALJ posed a hypothetical question to the vocational expert containing substantially the same limitations as were included in the ALJ's assessment of plaintiff's residual functional capacity. See AR 68. In response to that question, the vocational expert testified that an individual with those limitations – and with the same age, education and work experience as

1 plaintiff – could perform the jobs of laundry worker (DOT 361.685-018), warehouse laborer
2 (DOT 922.687-058), mailroom clerk (DOT 209.687-026), and office helper (DOT 239.567-010).

3 See AR 68, 70. Based on the testimony of the vocational expert, the ALJ found plaintiff would
4 be capable of performing other jobs existing in significant numbers in the national economy. See
5 AR 32-33.

6 Plaintiff argues that in finding plaintiff to be capable of performing the above jobs, the
7 ALJ failed to take into account his use of a service dog. The Court agrees. Defendant asserts
8 “[t]here is no credible evidence” in the record that use of a service dog is necessary in order for
9 plaintiff to be able to work. ECF #13, p. 11. But the record does indicate plaintiff’s use of a
10 service dog has been of significant benefit to him in terms of his mental health symptoms. See
11 AR 328 (“panic attacks . . . appear to be fairly well controlled with the help of his service dog”);
12 458-59 (noting absence of panic attacks and agoraphobia for past 18 months since plaintiff got
13 his service dog). In addition, while the record further indicates a service dog was not originally
14 prescribed for him (see AR 324), Douglas Green, M.D., subsequently did provide a “letter” for
15 one at plaintiff’s request (see AR 448).

16 As pointed out by plaintiff, furthermore, the vocational expert testified that in regard to
17 the warehouse laborer and laundry worker jobs, having a service dog in the workplace “would
18 probably be an accommodation,” and that it would “[n]ot likely [be allowed] in a warehouse or a
19 laundry.” AR 69. Thus, to the extent that plaintiff would be required to have a service dog at
20 work both of those jobs likely would be eliminated. The vocational expert went on to testify that
21 it was “not impossible to consider the mailroom clerk [job] as a possibility for” use of a service
22 dog, and that “[o]ther work” in that respect “would be something like an office helper” (AR 70),
23 but clearly this testimony is less than conclusive in that regard. Nor did the vocational expert, as
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1 plaintiff also points out, testify as to how many of the mailroom clerk⁴ and office helper jobs she
 2 identified would accommodate use of a service dog. See id.

3 Accordingly, there is at least some evidence in the record that plaintiff's use of a service
 4 dog is medically necessary. There also is evidence in the record that failure to accommodate the
 5 use thereof may have a significant adverse impact on the ability of plaintiff to function mentally,
 6 including in the workplace. Such evidence constitutes significant probative evidence that the
 7 ALJ should have discussed in her decision, but failed to do. See Vincent on Behalf of Vincent v.
 8 Heckler, 739 F.3d 1393, 1394-95 (9th Cir. 1984) (although ALJ "need not discuss *all* evidence
 9 presented," he or she must explain why "significant probative evidence has been rejected.")
 10 (citation omitted) (emphasis in original); see also Cotter v. Harris, 642 F.2d 700, 706-07 (3rd Cir.
 11 1981); Garfield v. Schweiker, 732 F.2d 605, 610 (7th Cir. 1984). This failure on the part of the
 12 ALJ thus constitutes reversible error.

14 III. This Matter Should Be Remanded for Further Administrative Proceedings

15 The Court may remand this case "either for additional evidence and findings or to award
 16 benefits." Smolen, 80 F.3d at 1292. Generally, when the Court reverses an ALJ's decision, "the
 17 proper course, except in rare circumstances, is to remand to the agency for additional
 18 investigation or explanation." Benecke v. Barnhart, 379 F.3d 587, 595 (9th Cir. 2004) (citations
 19 omitted). Thus, it is "the unusual case in which it is clear from the record that the claimant is
 20 unable to perform gainful employment in the national economy," that "remand for an immediate
 21 award of benefits is appropriate." Id.

22 Benefits may be awarded where "the record has been fully developed" and "further

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 24
 25⁴ The Court further agrees with plaintiff that because the DOT describes the job of mailroom clerk as requiring a
 26 reasoning level of 3 (see DOT 209.687-026), that job would be eliminated on this basis (see Hackett v. Barnhart,
 395 F.3d 1168, 1176 (10th Cir. 2005)). Accordingly, even if the mailroom clerk job could accommodate the use of
 a service dog, that job still would be precluded for this reason.

administrative proceedings would serve no useful purpose.” Smolen, 80 F.3d at 1292; Holohan v. Massanari, 246 F.3d 1195, 1210 (9th Cir. 2001). Specifically, benefits should be awarded where:

(1) the ALJ has failed to provide legally sufficient reasons for rejecting [the claimant's] evidence, (2) there are no outstanding issues that must be resolved before a determination of disability can be made, and (3) it is clear from the record that the ALJ would be required to find the claimant disabled were such evidence credited.

¹⁰ Smolen, 80 F.3d 1273 at 1292; *McCartey v. Massanari*, 298 F.3d 1072, 1076-77 (9th Cir. 2002).

9 Because issues still remain in regard to plaintiff's mental residual functional capacity, as well as
10 his ability to perform other jobs existing in significant numbers in the national economy, remand
11 for further consideration of those issues is warranted.

CONCLUSION

Based on the foregoing discussion, the Court finds the ALJ improperly concluded plaintiff was not disabled. Accordingly, defendant's decision to deny benefits is REVERSED and this matter is REMANDED for further administrative proceedings in accordance with the findings contained herein.

DATED this 12th day of September, 2013.

Karen L. Strombom
Karen L. Strombom
United States Magistrate Judge